

## CLIENT CARE

## Client Care (Level 3)

Aim of the Unit:

The learner will develop key professional skills, values and understanding in identifying and addressing the needs of clients

The Learning Outcomes of this unit are to understand:

- 1. The professional requirements of a client care interview.
- 2. The relevant professional requirements of client care communications.
- 3. The relevant issues and rules governing the relationship with the client.

This specification is for 2017 examinations

More details can be found on: <u>http://www.cilex.org.uk/study/lawyer\_qualifications/level\_3\_qualifications/level\_3\_units</u>

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